



PROFESSIONAL AND FINANCIAL RISKS CLAIMS

With a breadth of experience in all Financial Risks classes, including Professional Indemnity, Directors & Officers (D&O) and Crime, we handle claims from accountants to zookeepers.

EFFECTIVE CLAIMS SOLUTIONS

- Nominated claims handler, supported by a wider team, will work with you and your customers to achieve the best resolution of each claim
- Rapid response to new claims and correspondence
- Efficient and effective in-house handling, with selected use of experts
- Understanding commercial sensitivities and supporting the relationships you have with your customers.

EARLY DECISION MAKING AND EXPERT HANDLING

- Identifying the desired result at the outset and re-examining strategies and actions at every key stage
- Promptly and expertly establishing the circumstances and amount of the claim
- Providing a clear and early response to a third-party claim – pay, reject, compromise

- Being proactive and forcing the pace towards a satisfactory conclusion
- Keeping you and the customers continually advised of progress.

In addition to Professional Indemnity, the team handles claims from the whole Financial Risks portfolio including:

- D&O
- Charity & Trustees Assurance
- Crime/Fidelity Guarantee
- Libel
- Employment Practices Liability
- Legal Indemnities
- Surety Bonds
- Contingent Risks.

WHAT BROKERS SAY ABOUT US

"I want to thank you warmly and personally for the great support and advice you have given throughout."

"I'm very grateful for the professional way you have handled the claim and for the good service provided."

To all the little things, that conspire to become big things... the worst brings out the best in us.

DELIVERING FIRST-CLASS SERVICE BEFORE, WHEN AND AFTER A CLAIM IS MADE.

Get our expertise working for your customers. Find out more at rsabroker.com/professional-and-financial-lines-claims

Email: profin.claims@uk.rsagroup.com
Call: **01403 232308**

