



**NO. 1 FOR
COMMERCIAL
CLAIMS***

EMPLOYERS' LIABILITY, PUBLIC AND PRODUCTS (INJURY) CLAIMS

EFFECTIVE CLAIMS SOLUTIONS

- Working with you to ensure claims handling is tailored appropriately
- Each claim will have a nominated claims handler to manage the claim from beginning to end
- Working closely with you, we will bring about the best possible resolution, whether through defence, negotiation or settlement
- Responding to new claims notifications within three hours and delivering action plans within 48 hours, advising next steps and agreed progress updates.

THE RIGHT EXPERT ON YOUR CLAIM

- Each claim is managed in-house by a specially trained injury claims expert assigned to the case, who will appoint a loss adjuster or a litigator when necessary
- By acting quickly and taking control of the situation, we can take the appropriate steps to help minimise any financial and reputational risks associated with a bodily injury claim
- Loss adjusting of injury claims is provided by our partner Cunningham Lindsay, ensuring informed liability decisions and quick claims settlement.

CLAIMS SOLUTIONS FOR MULTINATIONAL INSURANCE PROGRAMMES

Through our global network of RSA offices and established network partners in over 170 countries and territories, your customers can be confident of trading wherever they choose to operate across the globe. And, wherever claims occur in the world, we'll help your customers get back on track quickly.

FRAUD

Our Counter Fraud specialists blend cutting-edge technology with traditional identification and detection methods. We are instrumental in cross-industry initiatives and at the heart of all industry forums. This enables us to provide intelligence and insight, raising awareness of the impact of fraud and the steps that can be taken to protect you, your customers, their reputations and their premiums.

WHAT BROKERS SAY ABOUT US

"The people we deal with are very good, they know what they are doing. They're up to speed and give us regular updates."

To all the little things, that conspire to become big things... the worst brings out the best in us.

DELIVERING FIRST-CLASS SERVICE BEFORE, WHEN AND AFTER A CLAIM IS MADE.

Get our expertise working for your customers. Find out more at rsabroker.com/employers-liability-public-and-products-injury-claims

Email: promise.injuryclaims@uk.rsagroup.com
Call: 0330 100 6479