



**NO. 1 FOR
COMMERCIAL
CLAIMS***

MARINE CLAIMS

From straightforward claims that can be fast-tracked to a swift conclusion, to more complex claims that require specialist handling, we understand the impact of a claim, however large or small.

EFFECTIVE CLAIMS SOLUTIONS

- Working with you and your customer to ensure claims handling is tailored appropriately
- Focused on settling claims as quickly and as fairly as possible.

IN-HOUSE TECHNICAL EXPERTS

- With direct access to decision makers from our highly experienced team, we respond effectively when things go wrong. For you and your customers, this means minimum disruption and things getting back on track quickly
- Centrally managing all claims in-house through our knowledgeable marine claims adjusters, supported by an established global network of claims agents and surveyors
- Building three-way partnerships with you and your customers.

IN-HOUSE RECOVERIES TEAM

Our in-house recoveries team is dedicated to pursuing responsible parties to speed up the claims process. This is provided at no additional cost. We take a hands-on approach to recoveries that helps reduce the total cost of the claim where third parties are responsible.

Working on your behalf, we seek maximum compensation to help protect your customer's balance sheet and save them valuable management time. In respect of claims that fall below large policy deductibles, we can offer a dedicated service to help you pursue uninsured losses at competitive fee scales.

WHAT BROKERS SAY ABOUT US

"A top-quality service has been provided by RSA and the claim has been handled quickly and smoothly."

Pambos Skapoullis,
Insurance & Claims Manager, Cyprus

To all the little things, that conspire to become big things... the worst brings out the best in us.

DELIVERING FIRST-CLASS SERVICE BEFORE, WHEN AND AFTER A CLAIM IS MADE.

Get our expertise working for your customers. Find out more at rsabroker.com/rsa-marine-claims

Email: marine.claims@uk.rsagroup.com
Call: **01245 274470**