



WHAT YOU NEED TO KNOW ABOUT

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# PROFESSIONAL INDEMNITY CLAIMS

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## HOW TO CONTACT US

### Horsham

Tel: 01403 232303 – Email: [profin.claims@uk.rsagroup.com](mailto:profin.claims@uk.rsagroup.com)

Address: RSA, Professional & Financial Risks Claims – PO Box 509, Horsham, West Sussex RH12 1WS

### Glasgow


Tel: 0141 285 8059 – Email: [profinglasgow.claims@uk.rsagroup.com](mailto:profinglasgow.claims@uk.rsagroup.com)

Address: RSA, Professional & Financial Risks Claims – Alexander Bain House, 15 York Street, Glasgow G2 8LA

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## YOU CAN COUNT ON

### EFFECTIVE CLAIMS SOLUTIONS

- Working with you to ensure claims handling is tailored appropriately
- Each claim will have a nominated handler who manages the claim from beginning to end
- Focused on settling claims as quickly and as fairly as possible
-  Fast response to new claims notification within three hours and action plan delivered within 48 hours, advising next steps and agreed progress updates.



### IN-HOUSE TECHNICAL EXPERTS

In-house experts working closely with our solicitors and adjusters to use their combined knowledge and skills to bring about the best possible resolution whether by way of defence, negotiation or settlement.



**RSA COMMERCIAL CLAIMS**

Delivering first class service before, when and after a claim is made

UKC05087