



# THIRD PARTY LIABILITY DAMAGE AND PRODUCTS (NON INJURY) CLAIMS



**NO. 1 FOR  
COMMERCIAL  
CLAIMS\***

Our in-house specialist claims experts provide support for you and your customers for liability claims not involving personal injury.

## EFFECTIVE CLAIMS SOLUTIONS

- Working with you to ensure claims handling is tailored appropriately
- Each claim will have a nominated claims handler to manage the claim from beginning to end
- Focused on settling claims as quickly and as fairly as possible
- Responding to new claims notifications within three hours and delivering action plans within 48 hours, advising next steps and agreed progress updates.

## IN-HOUSE TECHNICAL EXPERTS

We will provide you and your customers with specialist expertise for liability and product claims when negligence has been alleged against their company for causing damage to a third party's property.

## CLAIMS SOLUTIONS FOR MULTINATIONAL INSURANCE PROGRAMMES

Through our global network of RSA offices and established network partners in over 170 countries and territories, your customers can be confident of trading wherever they choose to operate across the globe. And, wherever claims occur in the world, we'll help your customers get back on track quickly.

## FRAUD

Our Counter Fraud specialists blend cutting-edge technology with traditional identification and detection methods. We are instrumental in cross-industry initiatives and at the heart of all industry forums. This enables us to provide intelligence and insight, raising awareness of the impact of fraud and the steps that can be taken to protect you, your customers, their reputations and their premiums.

## WHAT BROKERS SAY ABOUT US

*"The knowledge and level of service provided by my dedicated claims handler is excellent. Whatever the query, I always know I can pick up the phone and it will be dealt with promptly. The dedicated handler is quick to respond to questions so I can report back to my clients promptly. All of our claims are dealt with efficiently."*

**To all the little things, that conspire to become big things... the worst brings out the best in us.**

DELIVERING FIRST-CLASS SERVICE BEFORE, WHEN AND AFTER A CLAIM IS MADE.

Get our expertise working for your customers. Find out more at [rsabroker.com/third-party-liability-damage-and-products-non-injury-claims](https://rsabroker.com/third-party-liability-damage-and-products-non-injury-claims)

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