



What you need to know about FleetActive

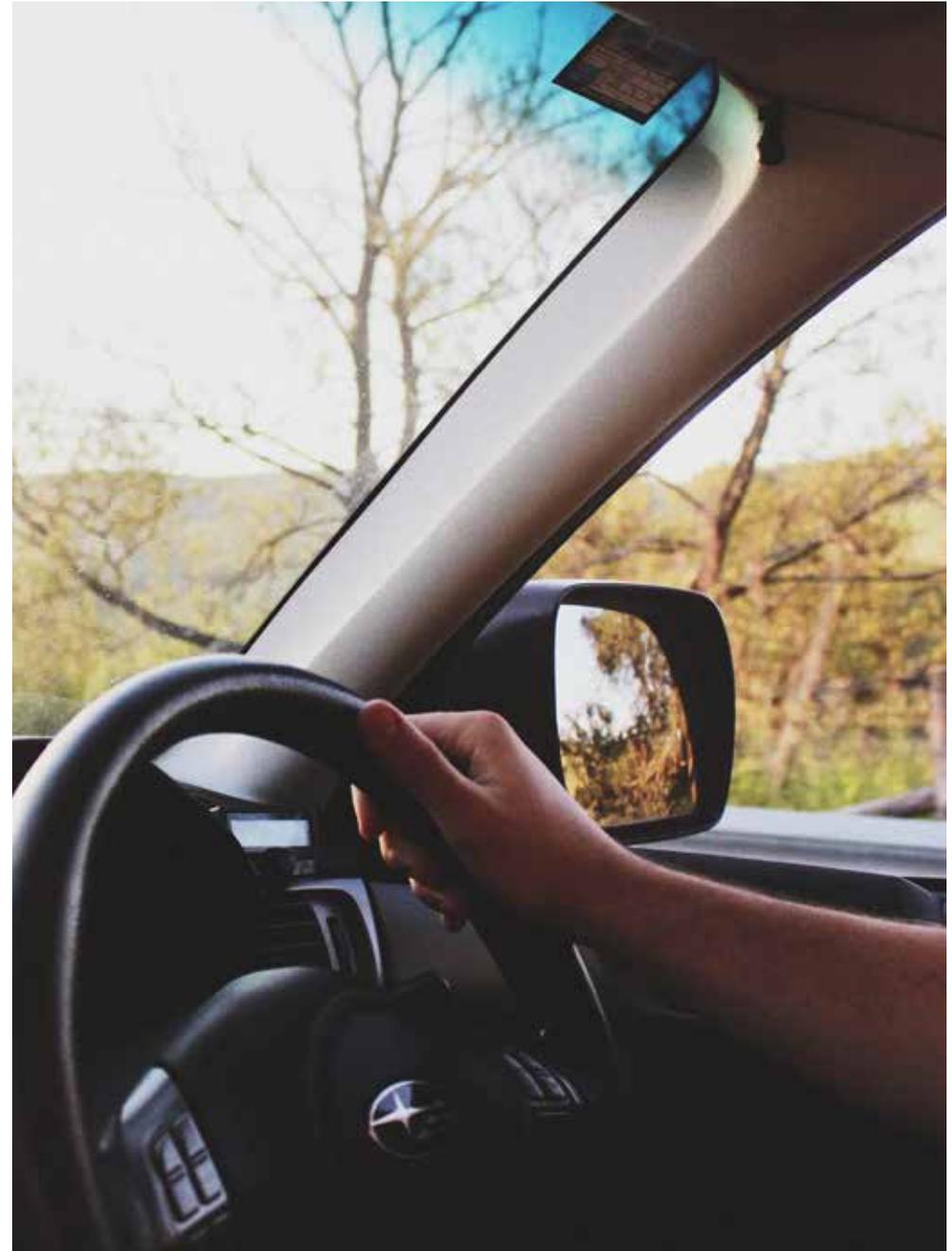
RSA's Motor Fleet Risk Management Proposition

Did you know?

On Fleets where we conduct a Risk Management consultation, we generally see a subsequent **reduction in claims frequency - typically in the range of 20% to 30%**

- We listen to you and your client in order to offer support and guidance, centred around your client's needs and to develop tailored and pragmatic solutions
- FleetActive also focusses on the commercial reasons for deploying a Risk Management approach – to reduce operating costs, to increase productivity and reduce the time vehicles are off the road, whilst ensuring your client fulfils their Duty of Care and remains compliant
- Consultations are completed face to face or by telephone and typically take less than 1 hour to complete. We also have an online solution for smaller risks which can be completed in around 10 minutes
- The outcome of the consultation is summarised within a customer report and any Risk Improvements are agreed in full with you and your client
- Consultations are delivered by qualified and experienced risk consultants

To learn more about our FleetActive proposition, and how we can assist, please contact your local RSA office



The consultation will include...

The FleetActive Consultation will focus on the areas of your operation that affect you most. Together we will review your current arrangements in the context of driving tasks and fleet performance. Any suggested changes will be made to benefit your business via practical and pragmatic measures. All suggested Risk Improvements are discussed and agreed with you. The consultation is not an audit but we ensure that all key areas of risk are considered.

Our aim is to help you to maximise your business potential by minimising the number of incidents and losses that you sustain which distract you from your commercial aims.

Management Arrangements

- Who manages vehicles and drivers
- What policies and procedures are in place etc.

Operational Controls

- Licence checks
- Vehicle allocation
- Driver hours/tachographs
- Mobile phone usage
- Drugs and alcohol etc
- Telematics & in-vehicle CCTV

Vehicle Maintenance

- Overall performance (incidents and issues) including OCRS for regulated fleets
- Checking and audit systems

Recruitment & Training

- Vetting, Screening & Induction
- Assessment & Training
- Health screening

Incident & Collision Management

- Incident/Claim reporting
- Common Incident types
- Claims Analysis & Investigation